

June 30, 2014 Via Overnight Delivery

2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL

32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

Ms. Jocelyn Boyd South Carolina Public Service Commission 101 Executive Center Dr. Columbia, SC 29210

RE: Budget PrePay, Inc. d/b/a Budget Mobile

SC ETC Annual Report

For the year ending December 31, 2013

Dear Ms. Boyd:

Enclosed please find a copy of the SC ETC Annual Report for the year ending December 31, 2013, filed on behalf of Budget PrePay, Inc. d/b/a Budget Mobile. No check is enclosed as there are no remittance fees due.

Pursuant SC Code of Regulations 103-690.1, a copy of this report was also sent to the SC Office of Regulatory Staff. If it is possible, the company is requesting CONFIDENTIAL treatment of this report.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

bu

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld

Compliance Reporting Specialist

cc: Lakisha Taylor - Budget PrePay, Inc. d/b/a Budget Mobile

file: Budget PrePay, Inc. d/b/a Budget Mobile - Reporting - South Carolina

CN/jg





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Ms. Jocelyn Boyd South Carolina Public Service Commission 101 Executive Center Dr. Columbia, SC 29210

RE: Budget PrePay, Inc. d/b/a Budget Mobile

SC Copy of FCC Form 481 - Carrier Annual Reporting

Docket No. 2014-14-C (Low Income)

Dear Ms. Boyd:

Enclosed please find a copy of the SC Copy of FCC Form 481 - Carrier Annual Reporting, filed on behalf of Budget PrePay, Inc. d/b/a Budget Mobile. No check is enclosed as there are no remittance fees due.

This report has also been emailed to eford@reg.staff.sc.gov.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld

Compliance Reporting Specialist

cc:

Lakisha Taylor - Budget PrePay, Inc. d/b/a Budget Mobile

file:

Budget PrePay, Inc. d/b/a Budget Mobile - Reporting - South Carolina

CN/jg

### **Jackie Gilchrist**

From: Jackie Gilchrist [jgilchrist@tminc.com]
Sent: Monday, June 30, 2014 8:44 AM

To: 'eford@regstaff.sc.gov'
Cc: 'cneeld@tminc.com'

Subject: Budget PrePay, Inc. d/b/a Budget Mobile - SC Copy of FCC Form 481 - Carrier Annual

Reporting - for the month ending July 31, 2014

Attachments: Budget Mobile SC 249017 certified.pdf

Importance: High

Dear Sir or Madam:

Attached please find the SC Copy of FCC Form 481 - Carrier Annual Reporting for the month ending July 31, 2014, filed on behalf of Budget PrePay, Inc. d/b/a Budget Mobile. Budget Mobile is Low Income.

If you have any questions please contact Craig Neeld at 407-740-8575.

Thank you,

Jacquelyn Gilchrist
Sr Associate Specialist

Sr Associate Specialist jgilchrist@tminc.com (407) 659 –8740 - Direct (407) 740-8575 - Office (407) 740-0613 - Fax

PLEASE VISIT OUR NEW WEBSITE AT www.tminc.com

Technologies Management, Inc. 2600 Maitland Center Parkway, Suite 300 Maitland, FL 32751

About TMI - Technologies Management, Inc. ("TMI"), serving the telecom industry since 1986, offers consulting services on regulatory compliance and competitive developments in the telecommunications industry. This electronic message contains information from Technologies Management Inc. which may be confidential or privileged. The information is intended to be for the use of the individual or entity named above. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this information is prohibited. If you have received this electronic transmission in error, please notify us by telephone (407-740-8575) immediately.

FCC For	m 481 - Carrier Annual Reporting  Data Collection Form	The second secon		FCC Form 481 OMB Control No. 306 July 2013	6-0986/CMIII Contro	i No. 3060-0819
<010>	Study Area Code	249017				
<015>	Study Area Name	Budget PrePay Inc		****		
<020>	Program Year	2015				
<030>	Contact Name: Person USAC should contact with questions about this data	Lakisha Taylor				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3186715000 ext.		· · · · · · · · · · · · · · · · · ·		
<039>	Contact Email Address: Email of the person identified in data line <030>	lakishat@budgetpre	pay.com			
ANNÜA	L REPORTING FOR ALL CARRIERS	Manufacture of the state of the			Required	Completion
<100>	Service Quality Improvement Reporting		(complete attached wo	ksheet)		181111
<200>	Outage Reporting (voice)		(complete attached wo	rksheet)	<u></u>	
<210>	<del></del>	outages to report				Sala Sala Sala
<300>	Unfulfilled Service Requests (voice)			7		
<310>	Detail on Attempts (voice)					111111
				(attoch descriptive	document)	
<320>	Unfulfilled Service Requests (broadband)					11/1/1/1/1/1
<330>	Detail on Attempts (broadband)					
				(attach descriptive	e document)	
<400>	Number of Complaints per 1,000 customers (voice)					
<410>	Fixed 0.0					_
<420> <430>	Mobile 0.0  Number of Complaints per 1,000 customers (broad	 band)				12 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
<440>	Fixed					1 2 4 1 1 1
<450>	Mobile Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate cert	ification)		
<500>	249017sc510.pdf		ار	,,,,,,,		
<510>			(attached descriptiv	e document)		<b>/</b>
					<u></u>	
<600>	Functionality in Emergency Situations	<u> </u>	(check to indicate cert	ification)		
	249017sc610.pdf		7			
			(attached descriptive d	ocument)	L	
<610>						
<700>	Company Price Offerings (voice)		(complete attached we	orksheet)		14/1/1/1/1/1/1
<710>	Company Price Offerings (broadband)		(complete attached we	orksheet)		Carlot San
<800>			(complete attached we			
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability	(i	f yes, complete attached wo check to indicate cert			
11000	voice services nate comparisons,		7		<del></del>	
<1010	>		(attach descriptive da	cument)		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
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	> Terrestrial Backhaul (Y/N)?	•	(if not, check to indicate cer			
<1110> <1200>	Terms and Condition for Lifeline Customers		(complete attached w (complete attached w			√ × × × × × × × × × × × × × × × × × × ×
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	Including Rate-of-Return Carriers affiliated with Pr		ge Carriers			1 7 7 7 7 7 7 7
<2000> <2005>			(check to indicate cert (complete attached wo			
-2003/	Rate of Return Carriers, Proceed to ROR Additional	Documentation Wor		•		
<3000>			(check to indicate cert			
<3005>			(complete attached wo	orksneet)		- I was a second of the second

improvement Reporting	and the second s	249017	Budget PrePay Inc.	l'ear 2015	- Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030> 3186715000 ext.	Contact Email Address - Email Address of person identified in data line <030> lakishat@budgetprepay.com	Has your company received its ETC certification from the FCC? (yes / no ) O	If your answer to Line <110> is yes, do you have an existing $554.202(a)$ "5 (yes / no ) $\bigcirc$ $\bigcirc$ $\bigcirc$ year plan" filed with the FCC?	frour answer to Line <111> is yes, then you are required to file a progress report, on line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Fiour-Sex Service Countify Improvement Plan or, in subsequent years, Attach Fiour-Sex serport Guality Improvement Plan or, in subsequent years, Attach Fiour-Sex serport Guality Improvement around progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement to plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service quality  How (USF) was used to improve service capacity  Provide an explanation of network improvement targets not met in the prior calendar year.	
(100) Service Quality Improver		Study Area Code	Study Area Name	Program Year	Contact Name - Person	Contact Telephone Nur	Contact Email Address	Has your company reco	If your answer to Line <110> is year plan" filed with the FCC?	If your answer to Line <111 report, on line <112> deline 54.202(a) "5 year plan" on voice telephony service.  Attach Five-Year Service Quyour annual progress repor CETC which only receives frequired to address voice to plan pursuant to § 54.202(center level or census bloc Maps detailing progress to Report how much universs How (USF) was used to im How (USF) was used to im Provide an explanation of in the prior calendar year.	
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FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013							<8>		Service Outage Resolution											
FCC Form 481 OMB Control No. 3060-0 July 2013							\$	Did This Outage Affect Multiple	Study Areas (Yes / No)											
FCC OMI July							\$	Service Outage	Description (Check all that apply)											
							÷	911 Facilities	Affected (Yes / No)											
		/ Inc.		or	xt.	lakishat@budgetprepay.com	ŝ		Total Number of											
	249017	Budget PrePay	2015	Lakisha Taylor	)> 3186715000 ext.		Ç	Number of	Customers Affected											
				data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	<h4></h4>	Outage End												
				regarding this	rson identified	rson identified	<del>,</del>	ā												
				should contact	Number of pe	I Address of pe	, <del>(</del> 4	Outage Start Outage Start	Time											
(200) Service Outage Reporting (Voice) Data Collection Form	фe	me		Contact Name - Person USAC should contact regarding this data	hone Number -	Address - Emai	<del>,</del>	Outson Start	Date											
(200) Service Outage Re Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name	Contact Telep	Contact Email	(	NORS	Number											
(200) Serv Data Colle	<010>	<015>	<020>	<030>	<035>	<039	(	)077 1												

Page 3

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	ıy Inc.		lor	ext.	lakishat@budgetprepay.com			\$\$	State Subscriber Line Charge												
249017	Budget PrePay	2015	Lakisha Taylor	<030> 3186715000 ext		1/1/2014		Residential Local	Service Kate												
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			contact regard	er of person ide	ss of person ide	ctive Date	ervice Charge	<435>	אר (רבור)												
<010> Study Area Code	ne		Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge	(d) (a) (a) (d) (d) (d) (d) (d) (d) (d) (d) (d) (d	Excuange (ILEC)												
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81 ol No. 3060-0986/0							<63>	Usage Allowance (GB)												
FCC Forms QMB Contr July 2013							**************************************	Broadband Service -												
							- CdD	Broadband Service - Download Speed (Mbns)												
		Inc.				cprepay.com		Total Date and Spec												
	249017	Budget PrePay	2015	Lakisha Taylor	3186715000 ext.	lakishat@budgetprepay.com	(Ct)	State Regulated	1663											
				data	n data line <030>	in data line <030>	442		Nesidential Nate											
				Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	(CE)		Exchange (ILEL)											
(710) Broadband Price Offerings Data Collection Form	<010> Study Area Code	Study Area Name	Program Year	Contact Name - Person USA	Contact Telephone Number	Contact Email Address - Emi			State											
(710) Broa Data Colle	<010>	<015>	<050>	1		1														

FCC.Form:481 OMB.Control No. :3060-0986/OMB.Control No. :3060-0819 /uly.2013										<813> <a3> <a3> <a3> <a3> <a3> <a3> <a3> <a< th=""><th>Doing Business As Company or Brand Designation</th><th></th><th></th><th> 196</th><th>The state of the s</th><th></th><th></th><th></th><th></th><th></th><th>VI TANK INC.</th><th></th><th></th><th></th></a<></a3></a3></a3></a3></a3></a3></a3>	Doing Business As Company or Brand Designation			196	The state of the s						VI TANK INC.			
		Inc.		ŗ	t.	jetprepay.com				<92>	SAC			See allached worksneel										
	249017	Budget PrePay Inc	2015	Lakisha Taylor	3186715000 ext	lakishat@budgetprepay.com								See all										
(800) Operating Companies Data Collection Form	<010> Study Area Code	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<810> Reporting Carrier Budget PrePay, INC. d/ba/ Budget Mobile	<811> Holding Company N/A	<812> Operating Company N/A	<813>	Affiliates										COMPANY OF THE PARTY OF THE PAR			

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481. OMB. Control No. 3060-0986 / OMB. Control No. 3060-0819. July 2013:
<010> Study Area Code	249017
	Budget PrePay Inc.
l	2015
<030> Contact Name - Person USAC should contact regarding this data	Lakisha Taylor
<035> Contact Telephone Number - Number of person identified in data line <030>	Ne <030> 3186715000 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	ne <030> lakishat@budgetprepay.com
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes	σ.
υ	Select
demonstrates coordination with the findal government puisuant to § 54.313(a)(9) includes:	(Yes,No,
<921> Needs assessment and deployment planning with a focus on Tribal	
community anchor institutions.	
<922> Feasibility and sustainability planning;	
<923> Marketing services in a culturally sensitive manner;	
<924> Compliance with Rights of way processes	
<925> Compliance with Land Use permitting requirements	
<926> Compliance with Facilities Siting rules	
<927> Compliance with Environmental Review processes	
<929> Compliance with Tribal Business and Licensing requirements.	

FCC Form 481  OMB Control No. 3060-0386/OMB Control No. 3060-0813  July 2013							Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II 313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.		]			Ī	ļ	1				red information ames, and ice in the		Name of Attached Document Listing Required Information
	249017	Budget PrePay Inc.	2015	Lakisha Taylor	3186715000 ext.	lakishat@budgetprepay.com	ca Phase I support, frozen High !) the information reported on 1											line 2021, contains the requi shall provide the number, n ng access to broadband servi		
2000) Price Cap Carrier Additional Documentation.  Data Collection Form  notuding Rate of Return Carriers affiliated with Price Cap Local Exchange Carriers	Study Area Code	1	Program Year	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>		CHECK the boxes below to note compliance as a recipient of Incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(e	Incremental Connect America Phase I reporting  2nd Year Certification {47 CFR § 54.313(b)(1)}  3rd Year Certification {47 CFR § 44.313(b)(2)}		Price Ca			2015 Frozen Support Certification 2016 and future Frozen Support Certification		Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	or or se or	Interim Progress Community Anchor Institutions	
2000) Jata Ci ncludii	<010>	<015>	<020>	<030>	<035>	<039>	CHECK	<2010>	107		<2012>	\$1075	<2015>		7016	1707\	<2017> <2018> <2019>	<2020>	<2021>	

	800) (Ario Of Return Carrier Additional Documentation Peta Callection Form	Opticanostic (Anticanostic (An
<010>	Study Area Code	249017
<015>	Study Area Name	Budget PrePay Inc.
650	Program Year	
035	Contact Telephone Number - Number of person identified in data line <030>	Laxisha Lavivor. 1818ATIKOO ext
<b>4039</b>	ress of person identified in data line	lakishat@budqetprepay.com
CHECK 1	he boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)[2]. I further certify that th	CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification {47 CFR § 54.313(f)[1](i)}	
(3011)	Name of Attached Document Listing Required In Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f/1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information 012 contains the required information pursuant to sees of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)	
(3013)	is your company a Privately Held F	Name of Attached Document Listing Required Information (YesAn)
(3014) Please	If yes, does your company file the RUS annual report chack thase hoves to confirm that the attached document(s) on line 3043	(3014) If yes, does your company file the RUS annual report  Desce chack these boves to confirm that the attached document's) on line 3017 contains the required information nursuant to 8.54.313(ft/2) compliance requires:
(3015)	Creek inese boxes to commit that the attached occurrently, on the Sorre Electronic copy of their annual RUS reports (Operating Report for	Continuo antinuo antin
(3016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	vrmat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	ash Flows
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3023)		
(3024)		<b>1</b>
(30(5)	Document(s) for Balance Sheet, income Statement and Statement of Cash Flows	ISD Flows
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

	FCC Form 482
Certification - Reporting Carrier	
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Collection Form	OMR CANNAL NAT BORD ORROW CANNAL NAT BORD ORROW
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<010>	Study Area Code	249017
<015>	Study Area Name	Budget PrePay Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Lakisha Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	3186715000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lakishat@budgetprepay.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

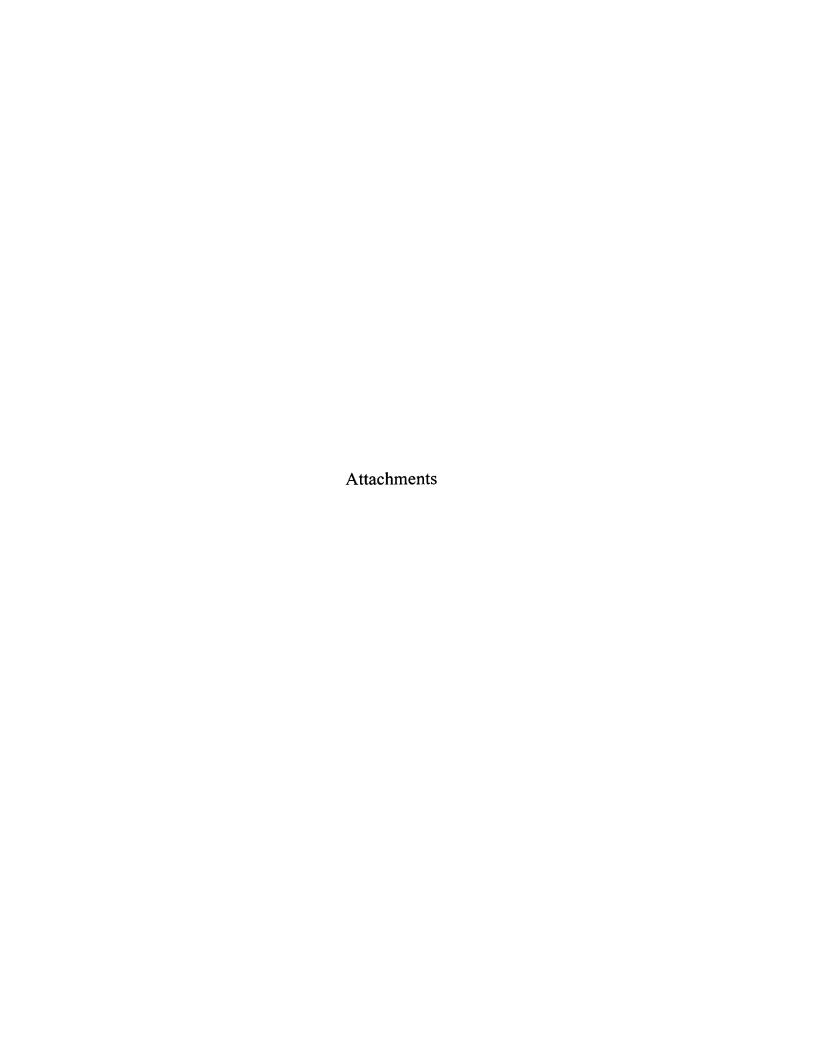
	icon - Agent / Carrier。 ection Form	FCC Form 481 OA/B Control No. 3060-0985/CM/8 Control No. 3060-0819 July 2013
<010>	Study Area Code	249017
<015>	Study Area Name	Budget PrePay Inc.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Lakisha Taylor
<035>	Contact Telephone Number - Number of person identified in data line <030>	3186715000 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lakishat@budgetprepay.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>David Donahue</u> also certify that I am an officer of the reporting carrier; my respon agent; and, to the best of my knowledge, the reports and data pro	is authorized to submit the information reported on behalf of the reporting carrier. sibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized vided to the authorized agent is accurate.
Name of Authorized Agent: David Donahue	
Name of Reporting Carrier: Budget PrePay Inc.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2014
Printed name of Authorized Officer: David Donahue	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 3186715000 ext.	
Study Area Code of Reporting Carrier: 249017	Filing Due Date for this form: 07/01/2014

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF	F or LI Recipients on Behalf of Reporting Carrier
l, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledg	
Name of Reporting Carrier: Budget PrePay Inc.	
Name of Authorized Agent or Employee of Agent: David Donahue	
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/26/2014
Printed name of Authorized Agent or Employee of Agent: David Donahue	
Title or position of Authorized Agent or Employee of Agent CFO	
Telephone number of Authorized Agent or Employee of Agent: 3186715000 ext.	
Study Area Code of Reporting Carrier: 249017 Filing Due Date for this form	m: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Commu 18 of the United States Code, 18 U.S	



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8	Data Collection Form

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	ay Inc.		lor	ext.	lakishat@budgetprepay.com				SAC	249009											
249017	Budget PrePay Inc	2015	Lakisha Taylor	3186715000 ext.	lakishat@bu																
<010> Study Area Code	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<810> Reporting Carrier Budget PrePay, INC. d/ba/ Budget Mobile	Holding Company	 <813> Cat>	Affiliates	Budget PrePay, Inc.											

# **Budget PrePay, Inc.**

# <u>Line 510 – Compliance with Service Quality Standards and</u> <u>Consumer Protection</u>

Budget PrePay, Inc. ("Budget") hereby certifies that it has reviewed and complies with applicable service quality and consumer protection practices, and that it is in compliance with all applicable state requirements in connection with its provision of wireline (if applicable) and wireless voice services. Among other things, Budget:

- Complies with the service standards promulgated by the State of Rhode Island.
- Discloses rates and terms of its voice services to customers.
- Provides current terms and conditions to customers and confirms changes in voice service.
- Separately identifies carrier charges from taxes on billing statements and purchase receipts.
- Provides ready access to customer service.
- Promptly responds to consumer inquiries and complaints received from federal and state government agencies.
- Abides by CPNI rules and other rules for the protection of consumer privacy.
- Makes available maps showing the local calling area on point of sale materials and website.
- Provides specific disclosures in advertising if applicable.
- Provides customers the right to terminate voice service

## Line 610 - Functionality in Emergency Situations

Section 54.202(a)(2) of the Commission's Rules requires that each eligible telecommunications carrier ("ETC") must "[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations." Section 54.313(a)(6) requires ETCs to certify that they are "able to function in emergency situations as set forth in §54.202(a)(2)" in connection with their provision of voice and broadband services.

Budget PrePay, Inc. d/b/a Budget Phone and d/b/a Budget Mobile has deployed [resells the services of underlying carriers that have deployed] sufficient power generators to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Budget PrePay Inc. has geographically located its switching infrastructure. All facilities are equipped with both AC and DC battery backup as well as generators. All critical equipment is also supplied with 2 separate power sources (or primary and redundant power feeds). Budget PrePay maintains multiple paths to reach our network. This is setup by using multiple IP transit providers for all IP connectivity and an N+1 configuration on all TDM connectivity. Once the origination traffic reaches the Budget PrePay network all elements are setup with the same N+1 configuration. The configuration allows each element a primary and redundant path to terminate the traffic without service interruption. In the event the main element fails or that

<sup>&</sup>lt;sup>1</sup> 47 C.F.R. § 54.202(a).

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 54.313(a)(6).

element reaches maximum capacity Budget has designed the network to advance the traffic to 1 of 3 other elements in the same N+1 configuration that is listed above.

The switching infrastructure will advance to the next termination carrier in route in the event of a failure on any termination carrier's route.